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PATENT

ATTORNEY DOCKET: 47004.000062



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of :)	Attorney No. 47004.000062
)	
Christopher R. LEFEBVRE et al.)	Group Art Unit: 3622
)	
Application No.: 09/688,694)	Examiner: John L. Young
)	
Filed: October 17, 2000)	Confirmation No.: 2049
)	
For: METHOD AND SYSTEM FOR)	Customer No. 2197
RETAINING CUSTOMER)	
LOYALTY)	

Mail Stop Appeal Brief-Patents
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**NOTICE OF APPEAL FROM THE EXAMINER
TO THE BOARD OF PATENT APPEALS AND INTERFERENCES**

Sir:

Applicants hereby appeal to the Board of Patent Appeals and Interferences from the last decision of the Examiner rejecting claims 19-38 in the above-captioned application.

A check in the amount of \$330.00 is attached to cover the Notice of Appeal fee.

In the event of any variance between the amount enclosed and the fees determined by the U.S.

08/02/2004 H8UTEMAI 00000055 09688694

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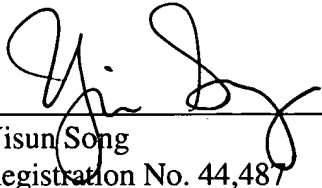
Patent and Trademark Office, please charge or credit any such variance to the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

HUNTON & WILLIAMS LLP

Dated: July 30, 2004
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